



NCUA
National Credit Union Administration

Laura Bentley, HR Assistant

Division of Training and Development, OHR

The Fourth Quarter, 2019 SSA “Go To Meeting”.

Monday, November 4, 2019

1:30 PM – 3:00 PM EDT

Agenda

- **Call for Training 2020**
 - What is different.
 - What is the same.
- **E Learning for Call for Training 2020**
- **Those fun-loving Reimbursements**
- **MERIT Update**



Call for Training Courses

03/24-03/26/2020	04/21-04/23/2020	05/05-05/07/2020	05/12-05/14/2020	06/23-06/25/2020
209 Problem Resolution 2	207 Fraud Detection	219 Consumer Lending - 2020 Revision (PILOT)	207 Fraud Detection	219 Consumer Lending - 2020 Revision
227 Cybersecurity Examination Processes	221 Residential Mortgage Lending - 2020 Revision (PILOT)	220 Examination Issues Forum	209 Problem Resolution 2	237 Loan Portfolio Analytics
230 Electronic Payment Systems	222 Introduction to Consumer Protection	239 Advanced Residential Mortgage Lending	220 Examination Issues Forum	239 Advanced Residential Mortgage Lending
235 Fundamentals of Commercial Credit 1 (03/23-03/26/2020)	223 Advanced Consumer Protection - Non-Mortgage	240 Instrument Structures and Analytics	221 Residential Mortgage Lending - 2020 Revision	361 ISACA CSX Cybersecurity Fundamentals Workshop
237 Loan Portfolio Analytics	241 Interest Rate Risk Management	242 Liquidity Risk Management	222 Introduction to Consumer Protection	505 Essential Communication Skills - 2016 Revision
245 BSA/AML SME Course	242 Liquidity Risk Management	243 Specialized Lending	224 Advanced Consumer Protection - Mortgage	
246 Capital Markets 1 - 2018 Update	243 Specialized Lending	509 Impact Presentations - 2017 Revision	246 Capital Markets 1 - 2018 Update	
	509 Impact Presentations - 2017 Revision		247 Capital Markets 2 - 2018 Update	

E Learning on Self Enrollment

- The training for SSA Self Enrollment will be uploaded in LearnCenter on November 8, 2019.
- Everyone will be encouraged to take the training.
- It is strictly informational, no test or assessment is required.
- The training will show everyone the process of self enrollment for 2020 Training Off-Site and FFIEC.
- There is not additional training for Supervisors due to the ease of approving training.



E Learning on Self Enrollment

- Make sure enrollees are able to access LearnCenter.
- The correct URL is:
<https://ncua.learn.com/login.asp?&nosso=true&secure=true>
- Reach out to statetraining@ncua.gov for additional assistance or password resets.



Reimbursements

[illegible]

Do It Right the 1st Time

Here are guidelines to help you get your travel voucher processed quickly. If your submitted voucher is lacking an item or missing something, the voucher will be returned to you in its entirety, you will need to make the correction and send everything back.

- ☐ You will find the reimbursement form for FY 2019 attached, do not use any other forms.
- ☐ DO NOT FORGET to add **your receipt for air/train travel or if you drove, you will need to include the approved cost comparison form.**
- ☐ The lack of receipts will delay processing. You will not be reimbursed tips on any type of transportation/housekeeping/concierge items. If it is included, your travel voucher will be sent back for correction.
- ☐ All mileage claimed will require a Google map. Please do not use your actual address. You may use the street name, avoid giving the processing center your physical address unless you work from an office.
- ☐ The maximum allowable reimbursement for airport parking is \$50.00, as of right now there is not a restriction on hotel parking.
- ☐ Your name must be on top of the form and a “wet” signature on the bottom.
- ☐ Please complete your form, sign the document, add your receipts and scan into a PDF document. If you can put your receipts and voucher in one PDF document, it does simplify the processing of your claim however it is not required.
- ☐ Avoid sending your reimbursement to multiple emails, use the following email statereimbursements@ncua.gov for speedier processing.
- ☐ If anything has changed in the way you bank, you will need to complete another ACH form.



Quarterly Calls in 2020

First Quarter	02/25/2020
Second Quarter	06/09/2020
Third Quarter	09/01/2020
Fourth Quarter	11/03/2020



More Info About:

MERIT

What questions do you have?



Office Contact Page

Feel free to contact our office with questions or comments.

- Laura Bentley
- lbentley@ncua.gov
- 703-518-6657

- Jessica Sobarzo
- jsobarzo@ncua.gov

- Lisa Dolin
- ldolin@NCUA.GOV

