



State of Washington

DEPARTMENT OF FINANCIAL INSTITUTIONS
DIVISION OF CREDIT UNIONS

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March 5, 2020

To: Washington State Chartered Credit Unions CEOs

Re: Notice of Closures

As Washington State's Coronavirus/COVID-19 situation develops, we want to assure you that we are working to maintain uninterrupted agency operations.

To assist with our efforts, we are asking you to notify us should you have a need to temporarily close a branch or other location that is typically open to the public, or if you otherwise restrict the availability of your services. Like you, the DFI is monitoring the COVID-19 developments and any impacts to services. In light of this, it is helpful for us to have closure information so we can respond to questions from the Governor's Office, Emergency Management and the media about the availability of financial services in a particular area.

Additionally, we want to ensure you have access to accurate and fact-based information to make business decisions for you and your staff. Please refer to the Washington State Department of Health [website](#) and the Governor's Resource List for [Washington State Businesses and Workers Impacted by COVID-19 Coronavirus](#). We also are assembling additional resources for businesses on our [website](#). The Northwest Credit Union Association also has several resources on their [website](#).

We recognize this situation is new and unusual, and changing rapidly. Please continue to reach out to the Division of Credit Unions through our main phone number (360) 902-8701 and inbox for the most immediate response or contact me directly.

Sincerely,

Amy B. Hunter

Director of Credit Unions
Washington State Department of Financial Institutions